**SPECIFY BUSINESS PROBLEM**

**1.Problem: Inefficient Electronic Health Records (EHR) Integration**

**Description:** The integration of Electronic Health Records (EHR) in the Cura Healthcare Services application encounters challenges, leading to data discrepancies, delayed access, and potential errors. Healthcare providers face difficulties in retrieving comprehensive patient information, impacting the quality and continuity of care.

* Key Aspects of the Problem:
* Inconsistent data synchronization between the application and external EHR systems.
* Delays in updating patient records, leading to outdated information.
* Healthcare providers struggle to access complete and real-time patient data.

**2.Problem: Limited Communication Channels**

**Description:** The Communication Platform in the Cura Healthcare Services application lacks comprehensive and interactive features, leading to communication gaps between patients and healthcare providers. Limited real-time messaging and virtual consultation options hinder effective healthcare interactions.

* Key Aspects of the Problem:
* Insufficient real-time communication channels between patients and providers.
* Lack of interactive features for virtual consultations and secure messaging.
* Communication barriers affecting patient engagement and timely healthcare responses.

**3. Problem: Ineffective Medication Management Feature**

**Description:** The Medication Management feature in the Cura Healthcare Services application faces challenges that impact both patients and healthcare providers. Issues include a lack of user-friendly interfaces, limited integration with pharmacies, and ineffective medication reminders. This leads to medication non-adherence, potential health risks, and dissatisfaction among users.

* Key Aspects of the Problem:
* Patients struggle with complex interfaces for managing medications.
* Limited integration with pharmacies hinders seamless prescription refills.
* Ineffective or missing medication reminders contribute to non-adherence.

**4. Problem: Inefficient Appointment Management**

**Description:** The current state of the Cura Healthcare Services application faces a significant business problem related to inefficient appointment management. Users, including both patients and healthcare providers, encounter difficulties in scheduling, managing, and tracking appointments seamlessly within the application. This issue leads to operational inefficiencies, increased wait times, and potential dissatisfaction among users.

* Key Aspects of the Problem:
* Patients encounter difficulties navigating through the appointment scheduling process.
* Healthcare providers face challenges in managing and optimizing their schedules efficiently.